



System Requirements

piaX for Proalpha as of 08/2026

Components

The following components are required for the operation of piaX:

1. Interface in the ERP system
2. Computer for the piaX synchronization service and administration
3. Microsoft Exchange Server
4. Client computers with Outlook
5. Mobile devices

Interface to Proalpha

Depending on which piaX module is to be used, the following prerequisites are required for installing the interface to Proalpha (pA):

		piaX-Modul
pA version	6.2e, 7.1d, 7.2d, 8, 9.0.2 or higher	All
pA module CRM	SL-VIS	CRM
pA module Service	Proalpha SV-Basis, SV-Auftrag, SL-SN-01	Service
pA modul DMS	Proalpha DMS (DM-Server, DM Cold)	DMS
IW-module	IW-SVC-PIAX-MSO	All
Progress	Progress OpenEdge according to the above Proalpha version	All

Synchronization Computer

The synchronization computer should be a separate machine. It can be either a physical or a virtual machine that meets the following requirements:

	Minimum	Recommended
RAM	24 GB	32 GB or more
CPU	2 cores	4 cores or more
Hard disk	100 GB	150 GB
Operating system	Windows Server 2016 / 2019 / 2022 - 64 bit	



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Care must be taken to ensure that the network connection to both the Proalpha server and the Exchange server has as much bandwidth as possible and low latency.

Microsoft Exchange Server

The following Microsoft Exchange Server versions are supported by piaX: Exchange 2019 and SE, as well as Exchange Online 365. A piaX administration user with impersonation rights and appropriate access to users' mailboxes is required.

Client Computer with Outlook

In general, any Windows-based laptop or tablet that meets the following requirements can be used:

	Minimum	Recommended
RAM	16 GB	24 GB
CPU	Intel Core i5	Intel Core i7
Hard disk	Depending on scope: 1–200 GB, SSD recommended	
Operating system	Windows 10 / 11 - 64 Bit .NET Framework 4.8	
Microsoft Outlook	Microsoft Outlook 64 Bit 2019/2024/365	

Especially when synchronizing larger volumes of data, using the 64-bit version of Outlook is mandatory. The suggested parameters are guidelines and always depend on the respective volume of data being synchronized as well as other applications and Outlook add-ins running in parallel on the computer. No admin rights are required for the user. Windows RT on tablets/laptops with ARM processors is not supported.

Mobile Devices

Any device that supports data exchange with Exchange via ActiveSync can be used to synchronize calendar entries, contacts, or tasks